Publish Notes – Desktop Application & AsgardMobile

Asgard Desktop Application v2.0.0.500

Affected Workflows

Desktop Application

Maintenance

Various Fixes / Changes

Small enhancements and fixes, in various areas of the system, arising from automated reporting of system performance and user experience. Affected areas include Billings, User List Lookup, and user-generated errors.

User List Query Optimization

Looking up the list of relevant users is a function performed on nearly every screen. For example, this query returns the list of Staff Names in Work Order Create, to the list of Assignees on the Work Order screens. We have performed routine maintenance on the list to improve performance for all users, but especially those at large and/or consolidated sites.

Cleans – New Module Underway!

Among the numerous and varied responsibilities of the "back of the house" Resort Operations teams, arguably the most critical is the daily turnover from Occupied/Dirty units to Clean/Available Inventory. This process goes by many names, such as "Breaking Out the House," "House Breakout," and "Daily Cleans". It generally always includes stripping and re-stocking the units, repairing maintenance issues, and cleaning and inspecting for guest arrival.

Our major focus this sprint was a large-scale effort to address completion of Phase I. This publish introduces the Cleans User Interface, configurable with a prototype flag.

Important Background

Cleans are NOT a new Work Order Supertype - They are truly a new, unique module for the management of the process of cleaning resort locations (predominately units).

We have already published to Production the permissions to control Cleans.

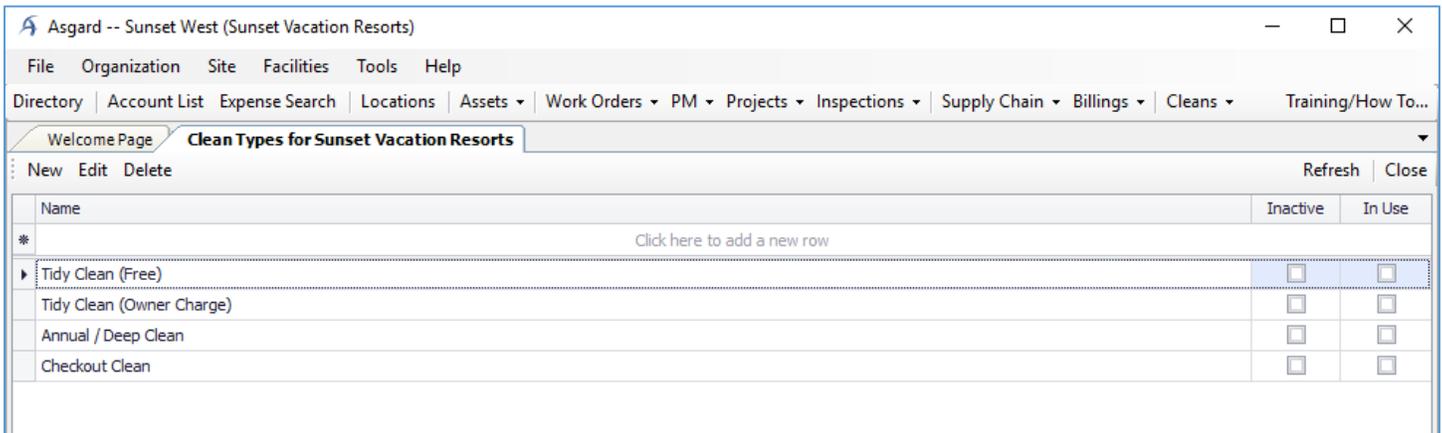There are four levels of access: View, Assignee, Manager, and Scheduling Manager

Cool Stuff: Even if you are NOT using Cleans, these permission flags can be used to define roles in Housekeeping for reporting purposes. We have successfully leveraged the flags, for example, in reports to calculate performance against goals for Housekeeping Inspections.

Organization Settings Needed For Cleans

The following new functions must be used/completed, before you can create Cleans.

- Prototype B Flag - turns on the functionality for all sites within the organization. This flag is only accessible from the Admin App (we can do that for you!).
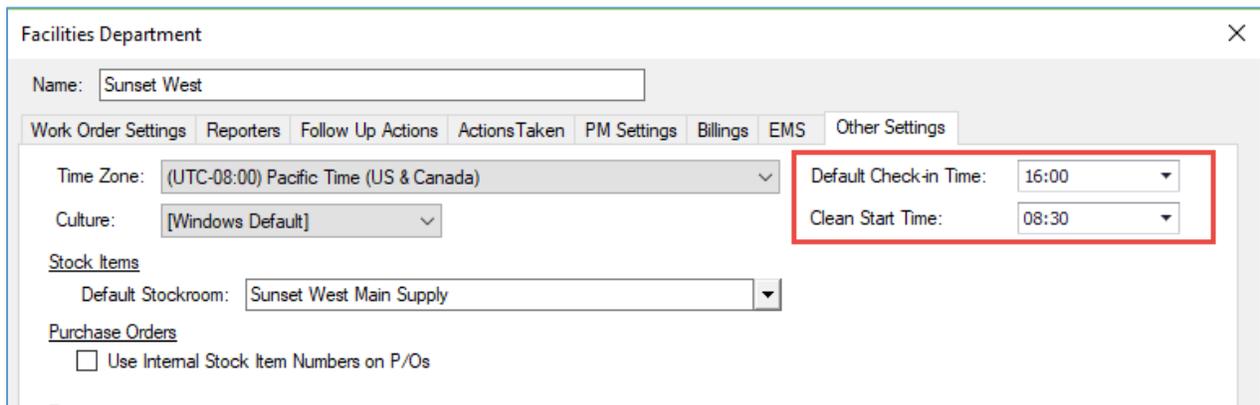
- Clean Types - analogous to work order type (Repair / Replace, Deliver, etc.). Types are editable only by Org Admins and System Admins and are accessible from the bottom of the Organization menu in the Main App.

Facilities Department Level Settings for Cleans

The following new functions must be used/completed, before you can create Cleans.

- Default Check-In Time and Clean Start Time, in military time/24 hour clock to denote AM/PM. Accessible to Org and System Admins.

- Templates, analogous to work order Templates. Accessible with Edit Templates permissions, and to Org Admins or System Admins.

New Screens/Functionality

Create Single Clean

Single Create Now, Mass Create Later - This publish is establishing the ability to create and manage a single clean. The ability to mass-create via import, screens, and logic will be added in a future publish.

Active Cleans

This screen is the essential place where work will be prioritized, assigned, and managed to completion.

Edit Cleans

This screen allows the user to view the complete details, and log, associated with a specific Clean.

Reports

All of the new fields will automatically, immediately be available in Asgard Analytics. Report requirements and products will be developed based on user feedback.

What is our roadmap of next features/changes?

- Production validation/customer-requested changes - Top Priority!
- Add additional critical fields to support priority ordering of work - Next Up!
- Support manual and import-driven Mass-Creation - Next up!
- Automated Assignment of Primary Assignees
- IVR, enhance to start/notify inspector/complete Housekeeping Cleans
- Enhance the Occupied Status API to carry additional fields
- Enhance the Occupied Status API to enable manual posting via Excel
- Enhance the Occupied Status API to be able to receive updates *from* Asgard, and allow customers to call it for status
- Absorb console app (logic for generation) into main app
- Further convenience features, and mobile deployment

We look forward to discussing the details during our regularly scheduled meetings, and collaborating on your plans to operationalize this functionality!