

Publish Notes – Desktop Application & AsgardMobile

Asgard Desktop Application v2.0.0.501



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Desktop Application

Maintenance

Various Fixes / Changes

Small enhancements and fixes, in various areas of the system, arising from automated reporting of system performance and user experience.

Infrastructure Planning / General Maintenance

In addition to our standard maintenance updates, the Development team also took some time in December to address long-range opportunities in Disaster Recovery / Scalability planning, test case coverage and efficiency, and general code behavior and compliance. These investments in the quality of our system are what improve our total efficiency, system stability, and performance sprint-over-sprint.

Cleans - In Beta



Among the numerous and varied responsibilities of the “back of the house” Resort Operations teams, arguably the most critical is the daily turnover from Occupied/Dirty units to Clean/Available Inventory. This process goes by many names, such as “Breaking Out the House,” “House Breakout,” and “Daily Cleans”. It generally always includes stripping and re-stocking the units, repairing maintenance issues, and cleaning and inspecting for guest arrival.

Our major customer-facing focus this sprint was enhancing the functionality published as a prototype in November, to now support import-driven Cleans creation. While not the 100% solution to automated creation from the property management system, this is the single most impactful addition/enhancement to Cleans across customers, without changes to the Occupied Status API and addition of creation business logic.

Any customer who can format their Cleans list to match our import format can leverage the import tool immediately to create their Active Cleans list in Asgard.

Important Background

In previous updates, we published Cleans permissions, Create Cleans, Active Cleans, and Template/Type set-up functionality. There are five levels of access: No Access, View, Assignee, Manager, and Scheduling Manager.

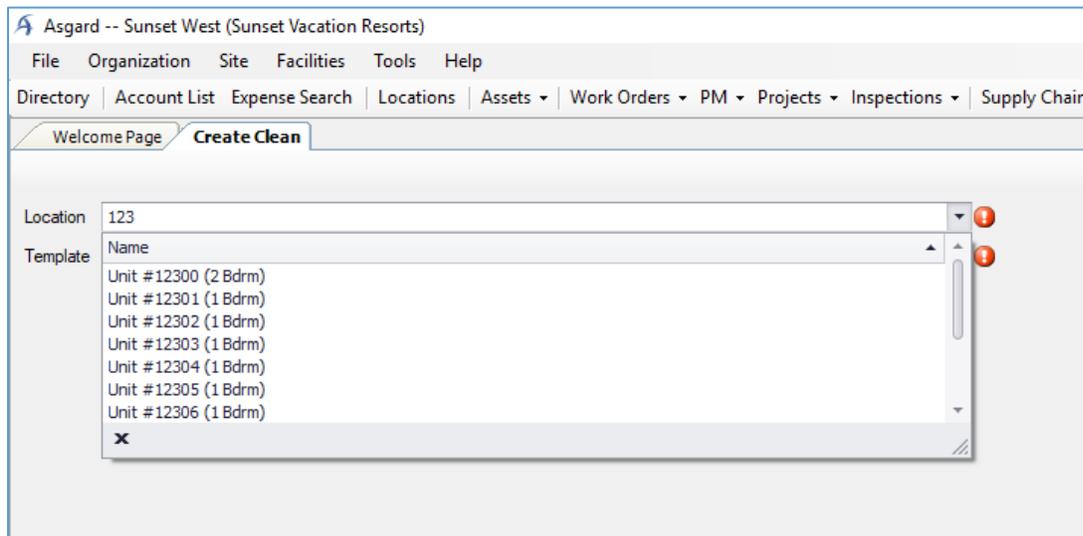
Cool Stuff: Even if you are NOT using Cleans, these permission flags can be used to define roles in Housekeeping for reporting purposes. We have successfully leveraged the flags, for example, in reports to calculate performance against goals for Housekeeping Inspections.

For access at your organization, we must turn on specific flags on your account set-up. For questions or concerns, or to gain access to the Cleans import format, contact support@katanasoft.com.

Additional Cleans Changes/Enhancements this Sprint

Cleans, Create, Enhance to Use Keyword Search for Location Look-Up

We have enhanced the Cleans Create screen to function consistently with other Location look-up tools in Asgard. When you begin typing, the system will filter the results to matching Location names automatically.



Location, Add Revenue Sequence

For customers who do not sell a specific unit, but rather a unit type, this information determines the order in which it will be rented at arrival. In turn, this determines the order that it should be Cleaned. It is updated each day, at date roll. Strictly speaking, this was an enhancement to Location Occupied Status. But, it was added for the expressed purpose of organizing the Cleans workload.

This new field will show in three places – Cleans Mass Import Spreadsheet, Active Cleans Screen (as a column), and the Location Details Dialog. This field is not editable through the user interface, and must be imported with the Cleans list (available with this publish) or updated through the OccupiedStatusAPI (coming soon).

Billings

Generate New Billing when Request Name (Tasks) Change

Occasionally, a wrong task is selected on a work order, resulting in an inaccurate Request Name. This information is visible to Owners, and can cause downstream confusion.

To enhance the process of Billing to Owners, the system will now generate a new Billing when the Name/Tasks on the underlying work order change.

Costs, Labor, Update Total Cost/Rate when Selected Rate Changes

The system was recently enhanced to update a labor rate cost, when a new labor rate is selected. It was identified that the rate only updated if the user tabbed off of the cost, causing unintentional amounts to be billed. This functionality has been enhanced to be more intuitive, and now updates when the user clicks off of the field.

Reports, Billing Search, Work Order by Billing

We have corrected an issue that was causing a Fatal Error, when this report was accessed from the Billing Search grid (right-click > Work Order by Billing).

Welcome Page Tools

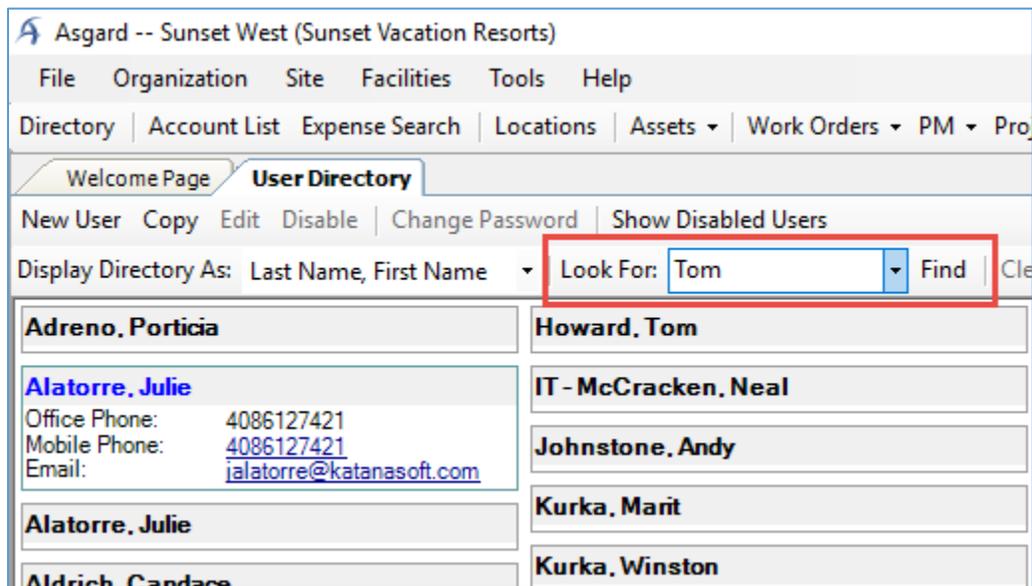
News, Sort from Newest to Oldest

To improve utility of the Katana News and the General News tools, we have added a sort feature that orders the entries from newest (at the top) to oldest (at the bottom).

User Management

Directory, Activate Find Button Immediately

To improve usability of the Directory, we have enhanced the Keyword Search to not require the user to Click or Tab+Click "Find"; the Find functionality becomes activated immediately, and the user can simply press the Enter key.



Work Order Management

Complete, Duplicate Comments when added in Work Order Complete Dialog

We have resolved a reported issue, with Comments added during completion being duplicated on the Work Order Comments in the Work Order Detail screen. This issue was previously resolved for AsgardMobile.

Dashboard, Average Inspection Template Score by User

We have resolved a reported issue, with Average Inspection Template Score by User causing a Fatal Error when drilling down on the Department parameter.

Search, Add Training Text to Location Look-Up

In field work with users, we have learned that the Location search tool wasn't intuitively understood to function as a Keyword search. For usability, we have added training text to guide use of the Keyword search.

