

Publish Notes – Desktop Application & AsgardMobile



Desktop Application v2.0.0.497

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To Our Valued Customers

This sprint, a tremendous proportion of our customer family was impacted by natural disasters ranging from fires, to earthquakes, to hurricanes. It has been a tough several weeks for these facilities, team members, extended resort ops families, and guests/owners impacted, especially in Florida and the Caribbean.

While we predominately think of ourselves as a West Coast team, our staff was also impacted. So, this scary time (which will continue through the remainder of hurricane season), also hit close to home.

We are celebrating that no one was hurt, and the small victories already taking place with the return of water, electricity, and habitable conditions in most areas. But, we know the complete recovery effort is expected to be long and arduous in some cases.

From all of us at Katana, please stay safe out there and let us know how we can help you!

Always at your service,

Rob Woodward, CEO

Melissa Gordon, COO

Candace Vigil, Director of Customer Experience

Mobile Application

We are continuing the Xamarin AsgardMobile transition, and have completed the first round of customer Beta testing. We were able to identify a few additional opportunities to improve the user experience, which will be completed prior to broader testing/distribution. We will continue to provide project progress updates through our regular customer Project Management meetings.



During this Sprint, Apple published iOS 11, which has a broad impact on older devices. Apple has effectively discontinued support of 32-bit devices, including iPhones 5 and 5C or older, iPod touch 5G or older, iPad 4G or older, and iPad/iPad Mini 1st generation.

The new version does not impact Asgard, and users are safe to install iOS 11 with direction from their company IT teams.

Desktop Application

Maintenance

Various Fixes / Changes

Small enhancements and fixes, in various areas of the system, arising from automated reporting of system performance and user experience. Affected areas include Billings, Work Order Task storage, and gathering user IP information.

Cleans – New Module Underway!



Among the numerous and varied responsibilities of the “back of the house” Resort Operations teams, arguably the most critical is the daily turnover from Occupied/Dirty units to Clean/Available Inventory. This process goes by many names, such as “Breaking Out the House,” “House Breakout,” and “Daily Cleans”. It generally always includes stripping and re-stocking the units, repairing maintenance issues, and cleaning and inspecting for guest arrival.

Our major focus this sprint was a large-scale effort to address completion of Phase I. Unfortunately, due to the impacts of the hurricanes on our staff in Florida, we will not be adding functionality into the desktop app this sprint and will continue on with this as our top priority in October.

You can learn more about our plans, and find distributable information, at <http://www.katanasoftware.com/housekeeping-cleans-new-module-coming-soon/>

Billings

Resolve Errors caused by “Deleted” Billings

For customers that use Billings, some actions cause a regeneration of the Billing. Mechanically, the system deletes the existing Billing, and replaces it with a new one. In some areas, this was causing users to receive intermittent Fatal Errors. This issue has now been resolved.

Billings, Add “Last Edited By” Column to Active Billings and Billings Search Screens

By customer request, we have added a new column to show who last edited the Billing to make the workflow of review and approval more transparent. Note: This data will be populated for August and September 2017 and all future periods, only.

Billing ID	Date of Work	Description	Charge	Status	Last Edited
WO:125940	6/23/2017 2:54 PM	Repair Window (see notes)	\$65.00	Ready to Bill	Timer User, System
WO:134890	8/3/2017 3:01 PM	Repair Bed (see notes)	\$52.00	Ready to Bill	Taddei, Michelle
WO:135811	8/7/2017 10:36 AM	Replace Ceiling Flood Light Bulb	\$104.00	Needs Approval	Timer User, System