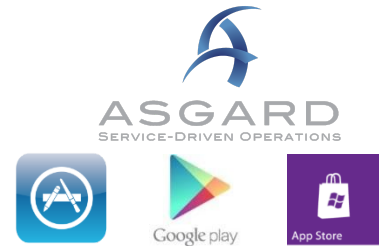


Publish Notes – Desktop Application & AsgardMobile

AsgardMobile 2.0 Beta / Desktop Application v2.6.0



Affected Workflows

AsgardMobile 2.0

Create Work Order 2

User Work Order List 2

Desktop Application

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Billing 3

AsgardMobile

AsgardMobile 2.0

Maintenance/Fixes

We have resolved a reported issue with the filtering capability on the Dispatcher screen.

Create Work Orders

The Work Order Create process is nearly complete! This sprint we finished the main form, including the ability to add a Comment/Photo and self-assign. Create Work Order is available from the “hamburger” menu and as a convenience feature on the Dispatcher screen.

We’re still working on the last component of this functionality, which is the ability to view pending and recently completed work orders for the selected location. That feature is expected to be delivered in the next update.

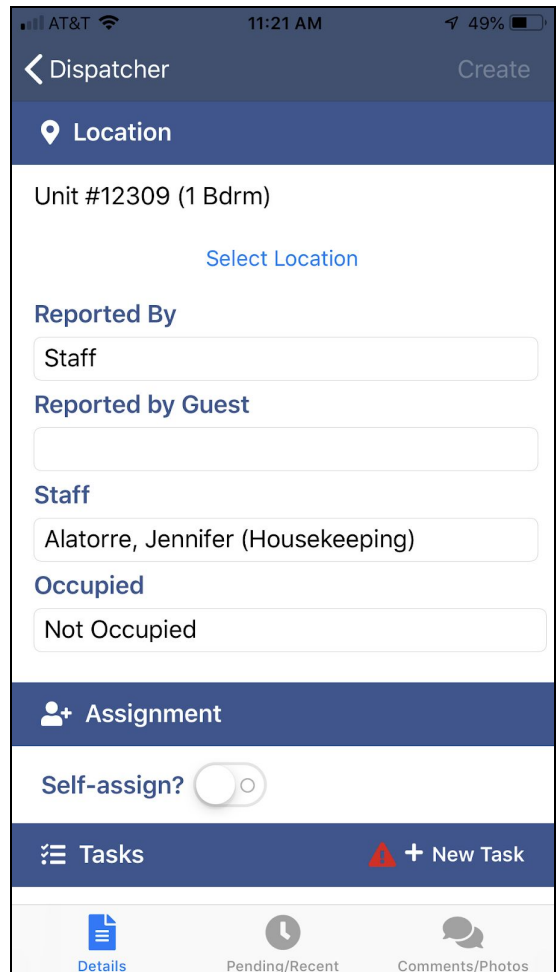
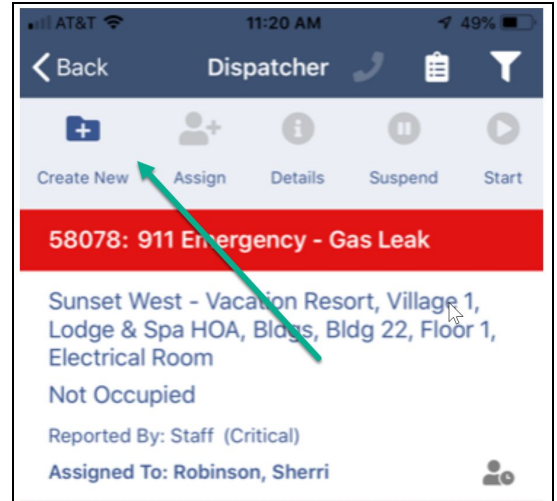
User Work Order List

We also initiated work this sprint on the User Work Order List (My Work Orders). When complete, this list will contain a list of assigned Standard, PM, and Inspection Work Orders with the ability to drill into details, edit, pause/resume, add costs, and complete work orders.

Testers Wanted!



We are looking for Manager users interested in early testing with the Beta version of AsgardMobile 2.0. Available functions include Search by Location, Dispatcher functions, and Work Order Create.



The new app can be used in tandem with the existing app. If you are interested in participating, please contact support@katanasoft.com.

Desktop Application

Maintenance

Various Fixes/Changes

We made small enhancements and fixes, in various areas of the system, arising from user reports, automated reporting, and performance records/logs.

Some specific improvements you may notice include:

- Report formatting fix to Account List, Annual Income Report
- Optimization of Create Work Order Screen to better support tabbing and viewing on low-resolution screens
- Optimization of Work Order Detail Screen to support better visibility on low-resolution screens
- Grid Conversions for more robust filtering on various grids including grids found on the Account List screens and Lost & Found
- Updated the Help menu link to direct users to the new Asgard Learning Portal

Optimization of Column Order

We have enhanced the system to hold a user’s preferred column order on the Active Work Order, Billings, and Cleans Screens. A users specified column order will now persist across all sessions, including if the user logs out and back in.

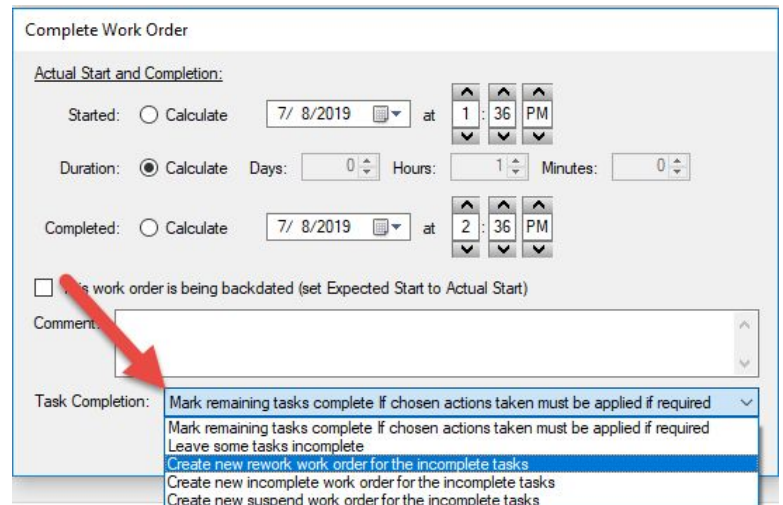
Standard Work Order Management

Ability to Split Incomplete Tasks on a Work Order

For sites that allow multiple tasks on a single work order, users will now be able to split off any Incomplete Tasks onto a new Rework/Suspended/Incomplete Work Order, preserving any previous comments and notes.

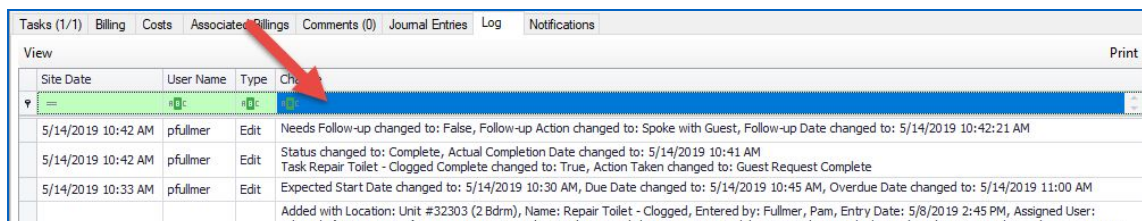
This functionality mirrors the existing “Create new rework” and “Create new suspend work” functions, but creates a new, Incomplete work order visible on the Active Follow-Up screen.

Note: When a work order is created, it is automatically named based on all of its tasks. For example, “Deliver Towels; Repair Sink - Dripping.” When a new Incomplete work order is created, it is named based on the Incomplete task(s), and the original work order retains the same name (it is unchanged). This does not affect reporting, which is based on Task Name/Frequency, not Work Order Name.



Work Order Logs, Added in Green Filter Bar for Search Efficiency

We have added in the green search bar to Work Order Logs for better visibility into changes made in the system.



Active Work Order Screen, Display Item Count when Using Column Grouping

By customer request, we have added the Item count to the grouping name when using Column Grouping on the Active Work Order Screen.

ID	Aging	Work Requested	Paused	Reported By Guest N...	Assigned To
Location: Unit #11210 (2 Bdrm) [1 Items]					
Location: Unit #12200 (2 Bdrm) [1 Items]					
Location: Unit #12300 (2 Bdrm) [5 Items]					
57803	OVERDUE	AC Repair - Filter Change	<input type="checkbox"/>	Gordon	Edwards (KATANA TE...
57801	OVERDUE	AC Repair - Leaking	<input type="checkbox"/>	Gordon	Aldrich, Candace
57792	OVERDUE	Deliver Bath Towel	<input type="checkbox"/>	JONES	Test, Sherri
57794	OVERDUE	Deliver Bath Towel, Deliver Crib	<input type="checkbox"/>	SMITH	Paul, Pam
57793	OVERDUE	Replace Light Bulb	<input checked="" type="checkbox"/>	SMITH	Paul, Pam

New Report! Perfect Vacation Log

By customer request, we are creating a proactive reporting product to drive response to guests with critical/numerous requests and concerns. This sprint, we have published an initial version for review. We've already received several great suggestions from our user community!

We are accepting feedback to further refine the report. We will also be implementing a scheduling feature, to allow the report to be auto-sent. To share your thoughts, please contact support@katanasoft.com.

Billing

Unit/Owner Lists, Added in Green Filter Bar for Search Efficiency

We have added in the green search bar on both of the Unit and Owner Screens for ease of use.

Unit	Unit Type	Primary Owner	In Rental Program
Unit #32103 (2 Bdrm)	32103		<input checked="" type="checkbox"/>
Unit #32102 (1 Bdrm)	32102		<input checked="" type="checkbox"/>
Unit #32101 (2 Bdrm Hearing Impaired)	32101	Developer	<input checked="" type="checkbox"/>
Unit #27101 (2 Bdrm)	2 Bdrm		<input checked="" type="checkbox"/>
Unit #19103 (1 Bdrm)	19103		<input checked="" type="checkbox"/>
Unit #19102 (1 Bdrm)	19102		<input checked="" type="checkbox"/>