

Publish Notes – Desktop Application & AsgardMobile

Desktop Application v2.4.0



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AsgardMobile

AsgardMobile 2.0

Create Work Orders

We made progress on the Work Order Create process, but it's not quite ready for prime time yet! When ready, the new application will feature several long-awaited enhancements:

- The ability to create a work order with a photo
- The ability to view Pending and Recently Completed work
- The ability to view complete Occupied Status details
- The ability to update all task details, mirroring the desktop functionality

Following the ability to Create Work Orders, the next functionality on our roadmap is the User Work Order list, which will contain Standard, PM, and Inspection assignments. For questions, concerns, or assistance getting started with testing contact support@katanasoft.com.

Desktop Application

Admin

Improved Password Reset and Secure Storing

During the first log-in after the automatic update, all users will be prompted to reset their passwords. If a user needs to change his/her password, the option will continue to be available from Tools > Change My Password.

Forgotten Password

There will be a change in the method of resetting a user's password. In the past, if a user clicked Forgot My Password, the system emailed the user's existing password to the user's address on file.



After the update, if users click Forgot My Password, they will have the option to Send a Reset Token.

Send Reset Token Reset Password

You must have an email on file to use the password reset process. If you do not have an email, do not remember your username, or run into any other difficulties please contact support@katanasoft.com

Please enter your Username, and the Email address that you have on file.

Upon confirmation of your Username and Email, a reset token will be emailed to you. The reset token must be used to create new password.

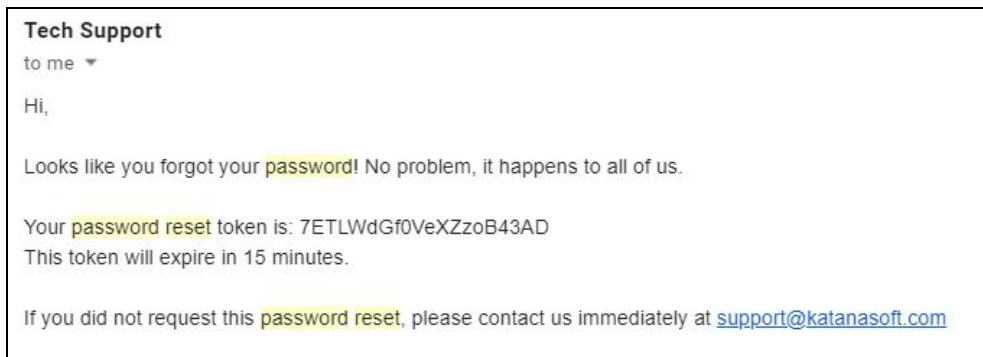
Username:

Email:

[Click here if you already have your reset token](#)

The token can be used to unlock the account and allow the user to create a new password. For security, the token will expire after 15 minutes or when it is used.

Sample Password Reset Email



Maintenance

Various Fixes/Changes

We made small enhancements and fixes, in various areas of the system, arising from user reports, automated reporting, and performance records/logs. Specific improvements were made to error handling, the performance of billing reports, logging Purchase Order changes/approvals, and the copy function in the user directory.

Training / How To

Support additional file types

By customer request, we have added support for PowerPoint documents and compressed URLs (e.g. bit.ly).

Work Order Management

Active Work Orders, Grid Upgrade

As part of our larger project to update *all* grids in the system, we have upgraded the Active Work Orders grid (the Follow-Ups grid is unchanged). It has a number of enhanced sort and filter behaviors. Try out assignment by keyword: Click in the Assigned To column and start typing an assignee's name.

Aging	ID	Location	Work Requested	Assigned To	Mobile Receive Delay	Response Time	Priority	Report
DUE	53289	Unit #23201 (2 Bdrm)	Deliver Bath Towel	[None]		22 days, 4 hours, 16 ...	High	Guest
DUE	53866	Unit #22302 (1 Bdrm)	Deliver Mattress Topper - Qu...	Paul, Pam		3 days, 18 hours, 22 ...	High	Guest
OVERDUE	54853	Unit #10309 (1 Bdrm)	Pick Up Orb	Paul, Pam	2 mins	21 days, 0 hours, 11 ...	High	Guest
OVERDUE	57505	Unit #10301 (1 Bdrm)	AC Repair - Closet Leak	[None]		1 day, 8 hours, 13 mins	High	Guest
OVERDUE	57492	Unit #14306 (2 Bdrm)	Deliver Bath Towel (Exchange)	Alatorre, Jennifer	15 mins	15 days, 0 hours, 42 ...	Medium	Staff
OVERDUE	57491	Unit #14306 (2 Bdrm)	Clean Closet - Dirty	Jones, Teresa		15 days, 0 hours, 42 ...	Medium	Staff
OVERDUE	57491	Unit #14306 (2 Bdrm)	Clean Closet - Dirty	Jones, Teresa		15 days, 0 hours, 42 ...	Medium	Staff
OVERDUE	57491	Unit #14306 (2 Bdrm)	Clean Closet - Dirty	Jones, Teresa		15 days, 0 hours, 42 ...	Medium	Staff
OVERDUE	57493	Sunset West - Vacation Resort, V...	Clean Ash / Trash Receptacle	Jones, Teresa		14 days, 15 hours, 1 min	Medium	Staff
OVERDUE	57493	Sunset West - Vacation Resort, V...	Clean Ash / Trash Receptacle	Jones, Teresa		14 days, 15 hours, 1 min	Medium	Staff
OVERDUE	57493	Sunset West - Vacation Resort, V...	Clean Ash / Trash Receptacle	Jones, Teresa		14 days, 15 hours, 1 min	Medium	Staff
OVERDUE	57493	Sunset West - Vacation Resort, V...	Clean Ash / Trash Receptacle	Jones, Teresa		14 days, 15 hours, 1 min	Medium	Staff
REWORK	54846	Unit #12300 (2 Bdrm)	Deliver Fork	[None]		22 days, 0 hours, 56 ...	High	Guest

Staff On-Shift

Add in Timestamp for Shift Start

By request, we have re-added the timestamp to the Shift Start date on the Staff On-Shift screen.

Facilities Departments	User	Departments	Status	Work Assignment	Shift Start
					=
Sunset West	Alatorre, Jennifer	Housekeeping	Ready		3/27/2019 10:54 AM
Sunset West	Paul, Pam	Engineering, Housekeeping	Ready		3/13/2019 12:42 PM
Sunset West	Jones, Teresa	Housekeeping, Engineering	Ready		3/12/2019 6:40 AM

Cleans

Display Non-Primary Assignees on Active Screen

All assigned users can now easily be seen from the Active Cleans Screen.

Clean Aging Status	Clean ID	Location	Facilities Department	Phase	Building	Assignees
Overdue		21 Unit #12303 (1 Bdrm)	Sunset West			Aldrich, Candace Davis, Diana
Overdue		23 Unit #19103 (1 Bdrm)	Sunset West			Loco, Maria

Don't Show Historical Reservations

Reservations that are in the past (e.g. Check-Out is before "Today") no longer display on Cleans. They are still visible in the Occupied Status and Reservations screens, for reference.

Supply Chain / Inventory Management

Add Field for Shelf Location

For visibility into the physical location of stock in a specific stockroom, we have added a field to track the “Shelf Location” for each stock item. The Shelf Location can be managed from the Stock Item edit screen and can be seen on both the Stock Item and Stockroom list in Asgard.

Note: Shelf location will not be visible in the current AsgardMobile 1.0 application, but is being considered for prioritization for AsgardMobile 2.0.

Stockroom A

Low Stock Qty: Generate Transactions From Work Order Usage Automatically

Default Vendor:

Cost Per Unit: Price Per Unit:

Shelf Location:

Purchasing Defaults

Default Purchase Order is for : Each

One "Each" contains Units