

Asgard Desktop Job Aide

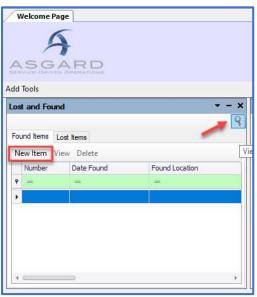
Entering a Found Item

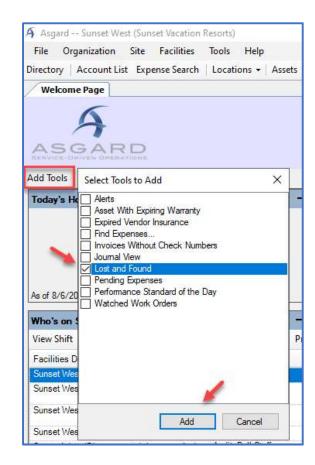
Follow the steps below to enter a Found Item into the Asgard Lost and Found tool.

For assistance with Lost and Found, please contact support@katanasoft.com.

Step 1: On the Welcome Page, click **Add Tools**. Select Lost and Found. Click **Add**.

Step 2: When the Lost and Found tool loads, click **New Item** on the Found Items tab.







You can open a full screen view of Lost and Found by clicking the Magnifying Glass icon.

Step 3: Fill in the New Found Item form. Be as specific as possible.

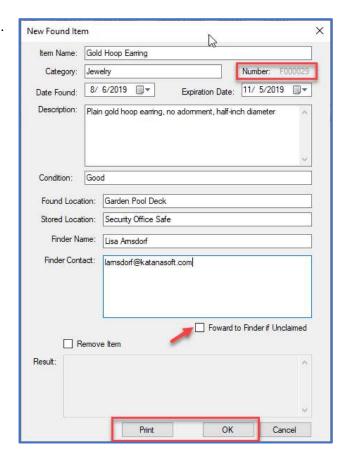
Asgard will automatically assign a unique tracking number.

The Expiration Date will default to 30 days from today; update it to reflect how long you will hold the item.

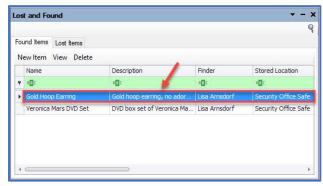
If your company policy is to give a found item to the finder if it isn't claimed, click the **Forward to Finder if Unclaimed** checkbox.

The **Print** button allows you to attach the completed form to the item for easy tracking.

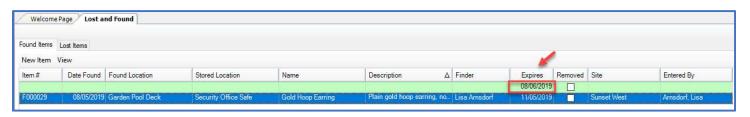
When all information has been entered and the form printed, click **OK**.



Step 4: The item will appear in the Lost and Found tool on the Welcome Page . . .



. . . and in the full page Found Items grid, searchable using the green filter bar.





Note: To view Expired items, clear the date in the filter bar on the full page view.