

Publish Notes

AsgardMobile v2.20 / Desktop Application v2.20.0



KATANA
FACILITY MANAGEMENT



Desktop Application

Maintenance/Performance/Errors

We made various enhancements and fixes, in several areas of the system, arising from user reports, automated reporting, and performance records/logs.

Specific fixes include:

- Performance improvements which are expected to improve intermittent application latency
- Assets & Reserves, Scenarios, Added Log for easier troubleshooting at time of creation
- Purchase Requests (RPR, OPR, PO), include the organization logo as a watermark when printing and on the purchase approval emails
- Work Order Search, Allow users to create new queries with two or more work order statuses
- Work Orders, Suspend Reason, Free typing an unsupported reason no longer triggers Fatal Error
- Work Orders, Print Details Report, Translate to desired language

New Services / Features

New API - Create Work Orders

As the operating standard for the Timeshare/Vacation Rental market, Asgard/Katana is often asked to act as a connector between people, systems, and products. The Work Order Gateway will allow work orders to be automatically entered into Asgard from text messages, email, websites, or other external origins, reducing manual labor and improving efficiency.

For more information, contact support@katanasoft.com.

Work Orders, Enhance to Track Completion Source

The ability to track the volume of work orders completed on a device is crucial to establishing the volume of manual work/paper work orders that have been eliminated. Additionally, this information can be used to help diagnose personnel, process, and connectivity issues.

We have created a field, similar to Creation Source, that identifies how the work order was completed. This information is only available on a go-forward basis.

Work Orders, Active/Follow-Up Screen, Add Due Date Column

We have added an optional column to the Active/Follow-Up screen for Due Date. The column pulls the Due Date from the details screen of each work order.

Work Orders, Permissions, Limit ability to edit Due/Overdue Dates

To ensure accurate data, by customer request, we are changing the ability to change Due and Overdue dates/times to be permission based. Users without the permission can still edit the Expected Start Time, and the due/overdue times will automatically adjust based on the model task standards.

Guest Incident Tracking, User Interface Refinements

We are continuing to refine the newest asgard module, Guest Incident Tracking, based on pilot site feedback.

- Removed "Beta" flag from the module header
- Comments now available during creation
- Actions Taken have been relabeled to Guest Response
- Guest Response has been enhanced with a Date/Time Stamp
- The Description size is now limited to 500 characters and new guide text has been added to better inform users of which fields to use for which information

Guest Incident Tracking must be enabled at your organization and for your user account. If your site is interested in using Guest Incident Tracking, contact support@katanasoft.com.



Mobile Application

AsgardMobile 2.0

Maintenance/Performance/Errors

We made various enhancements and fixes, in several areas of the system, arising from user reports, automated reporting, and performance records/logs.

- Notifications, Ensure Consistent Function after Updates
- Notifications, Remove On-Shift Limitation
- Update Hamburger Menu with New "Work Order" Icon
- Change Site, Make Selected Site More Visible
- Work Order Create, Ensure Photo Options are Visible
- Active Work Order Lists, Adjust Formatting to accommodate long Reported By names

Apple-Specific Changes

- Update Calendar Functionality
- Dark Mode Compatibility

Android-Specific Changes

- Do Not Store Previous Version Device ID
- Dark Mode Compatibility

Work Order Enhancements

- Work Order Details, Add "Due By" and "Over Due By" Date/Time
- Inspections, Add Description field to completion screen

