

Publish Notes

AsgardMobile v2.25.0 / Desktop Application v2.25.0



Desktop Application

Managing Scheduled Items – Preventive Maintenance & Inspections

Staff On-Shift - Enhanced Options for Desktop/Manager and Mobile/Field Management

We've overhauled the Staff On-Shift to support a "set it and forget it" model for managers. Now, you can create a Shift Profile with a user's allowed Work Order Types, Work Assignment, and Departments **once**, and the user can go on/off shift while the profile stays intact. (Don't worry, you can always update it if you need to!)



Desktop Enhancements

Updated Shift Profile Grid

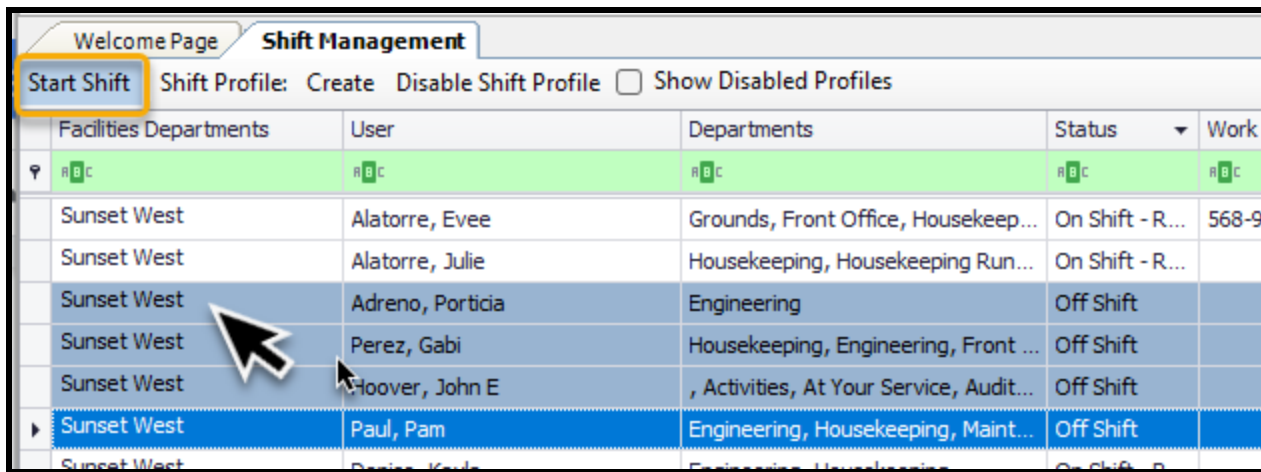
The Staff On-Shift screen now features an updated grid with the user's status (including off-shift, when appropriate), the date/time that their shift started, when they went on break or clicked ending shift when their shift ended, and the user that made the last change to their profile.

Facilities	Departments	User	Departments	Status	Work Assignment	Shift Start	Break Start	Shift Ending	Shift End	Last Update...	Enabled
Sunset West	Alatorre, Eevee	Grounds, Front Office, Housekeep...	On Shift - R...	568-989-5698	11/2/20 4:...					Alatorre, Ev...	<input checked="" type="checkbox"/>
Sunset West	Alatorre, Julie	Housekeeping, Housekeeping Run...	On Shift - R...		9/29/21 11:...					Alatorre, Julie	<input checked="" type="checkbox"/>
Sunset West	Adreno, Porticia	Engineering	Off Shift		3/15/22 3:...				3/15/22 3:1...	Fullmer, Pam	<input checked="" type="checkbox"/>
Sunset West	Perez, Gabi	Housekeeping, Engineering, Front ...	Off Shift		7/1/20 10:...				3/15/22 4:2...	Gordon, Mel...	<input checked="" type="checkbox"/>
Sunset West	Hoover, John E	, Activities, At Your Service, Audit...	Off Shift		9/7/21 8:3:...				3/15/22 4:2...	Gordon, Mel...	<input checked="" type="checkbox"/>
Sunset West	Paul, Pam	Engineering, Housekeeping, Maint...	Off Shift		3/14/22 1:...				3/15/22 4:2...	Gordon, Mel...	<input checked="" type="checkbox"/>
Sunset West	Denise, Kayla	Engineering, Housekeeping	On Shift - R...		10/27/21 8:...					Denise, Kayla	<input checked="" type="checkbox"/>
Sunset West	Jimenez, Jorge	Engineering, Housekeeping	On Shift - R...		7/28/21 9:...					Jimenez, Jo...	<input checked="" type="checkbox"/>
Sunset West	Gordon, Melissa	Housekeeping	On Shift - R...		12/7/21 4:...					Gordon, Mel...	<input checked="" type="checkbox"/>
Sunset West	Barnes, Bucky	Engineering, Activities, At Your Se...	Off Shift		3/15/22 3:...				3/15/22 3:1...	Fullmer, Pam	<input checked="" type="checkbox"/>
Sunset West	Katherine, LeAnne	Transportation, Test, Sales & Mar...	On Shift - R...		10/25/21 7:...					Katherine, L...	<input checked="" type="checkbox"/>
Sunset West	Burkhardt, Caitlin	, Activities, Audit, At Your Service...	On Shift - R...		12/8/21 10:...					Burkhardt, ...	<input checked="" type="checkbox"/>
Sunset West	Larson, Brie	Housekeeping	Off Shift	Water Safety	7/10/20 3:...				3/15/22 12:...	Gordon, Mel...	<input checked="" type="checkbox"/>
Sunset West	GuzmanTRN, Olivia	Front Office	On Shift - R...		6/10/21 7:...					GuzmanTRN...	<input checked="" type="checkbox"/>
Sunset West	Wilson, Sandra	Engineering, Housekeeping	On Shift - R...		10/19/21 1:...					Wilson, Sau...	<input checked="" type="checkbox"/>
Sunset West	Fischel, Arty	Housekeeping Runner, Housekeep...	On Shift - R...		11/15/21 8:...					Fischel, Arty	<input checked="" type="checkbox"/>
Sunset West	Wales, George	Housekeeping, Engineering	On Shift - R...		10/5/21 1:...					Wales, Geor...	<input checked="" type="checkbox"/>
Sunset West	Allie, Jay	Housekeeping	On Shift - R...		3/15/22 3:...					Fullmer, Pam	<input checked="" type="checkbox"/>
Sunset West	Lemon, Amanda	Activities, At Your Service, Audit, ...	On Shift - R...		10/13/21 8:...					Lemon, Ama...	<input checked="" type="checkbox"/>
Sunset West	Aldrich, Connie	Housekeeping	On Shift - R...	Runner West Bldg	9/29/21 11:...					Aldrich, Con...	<input checked="" type="checkbox"/>
Sunset West	Torres, Richard	Maintenance, Housekeeping, Engi...	On Shift - R...		10/2/19 2:...					Torres, Rich...	<input checked="" type="checkbox"/>
Sunset West	Valsvik, Jordan	Engineering	On Shift - R...		11/20/21 1:...					Valsvik, Jor...	<input checked="" type="checkbox"/>
Sunset West	Jones, Teresa	Engineering, Housekeeping	On Shift - R...		3/14/22 2:...					Jones, Teresa	<input checked="" type="checkbox"/>
Sunset West	Bell-Leon, Bailey	Engineering	On Shift - R...		7/8/21 10:...					Bell-Leon, B...	<input checked="" type="checkbox"/>
Sunset West	Alem, Aman	Activities, At Your Service	On Shift - R...		2/17/22 8:...					Alem, Aman	<input checked="" type="checkbox"/>

Put Multiple Users On/Off Shift at Once

You can still put users on and off-shift, one at a time. But, now, you can also put them on-shift or off-shift *en masse*!

To update a single user's shift, use the drop-down in the grid or click the blue Start Shift/End Shift button on the toolbar. To update multiple users, highlight the users in the grid, then click the Start Shift/End Shift button.



Facilities	Departments	User	Departments	Status	Work
Sunset West		Alatorre, Eevee	Grounds, Front Office, Housekeep...	On Shift - R...	568-9
Sunset West		Alatorre, Julie	Housekeeping, Housekeeping Run...	On Shift - R...	
Sunset West		Adreno, Porticia	Engineering	Off Shift	
Sunset West		Perez, Gabi	Housekeeping, Engineering, Front ...	Off Shift	
Sunset West		Hoover, John E	, Activities, At Your Service, Audit...	Off Shift	
Sunset West		Paul, Pam	Engineering, Housekeeping, Maint...	Off Shift	
Sunset West					



See the Mobile Device section for more information about how these changes work together with AsgardMobile to make shift management easier than ever!

PM, Dashboard - New Default View

When a user is first getting started with Asgard, his/her/their PM dashboard is blank until Counters are added. This can cause the user to think that the screen isn't functioning as expected and limit the value they get from their data. We have implemented the following Counters as a default to make it faster and easier for users to get the most value out of the PM Dashboard. They will display until users have personalized their Dashboard.

- Villa/Unit PM Status of Work Orders for Period, Grouped by Name
- Equipment PM Status of Work Orders for Period, Grouped by Name
- Public Area Status of Work Orders for Period, Grouped by Name

Click to learn more about this feature!

Coming Soon!

Analysis/requirements gathering for the following enhancements were also completed. These features will be rolling out with upcoming updates:

- Target completion dates for PMs based on the last completion date
- New Asgard assignment hub – Easily assign PMs and Inspections from a single desktop Dispatcher screen, where work is organized by priority, and current workload by assignee is easily visible. Drag-and-drop your way to success!
- Saved grid views - Set-up multiple “Views” of your work order data, with custom columns, sorting, and more!
- Ability to attach PDFs and Excel documents to work orders

Work Order Analytics

Revamped Average Response Time Report

The Work Order Average Response Time Report (accessible from the Work Order Dashboard and Search screens) has been updated with enhanced lifecycle calculations and parameters to maximize its usefulness to Department and Resort Managers. This report is optimized for use as a standalone report or export.

The report now features the following average times:

- Expected Start to Assignment
- Expected Start to Actual Start
- Start to completion
- Completion to Follow-Up
- Total Aging

A Reported By parameter has been added to make analyzing the impact of fulfillment on Guest wait times easier than ever.

Grouped by Work Order Type

Work Order Average Response Times Report					
For All of [REDACTED] Completed, followed-up work orders from 10/1/2021 12:00 AM to 11/1/2021 12:00 AM Response Time In Minutes					
	Expected Start to Assignment	Expected Start to Actual Start	Actual Start to Completion	Completion to Follow Up	Total Aging
Assist					
Engineering	47.9408	39.1794	7.2592	3.9622	50.4008
Front Office	-1.0767	7.1822	13.7167	0.0000	20.8989
Housekeeping	0.9833	9.9325	9.3897	2.1651	21.4873
Safety / Security	-2.4138	15.2455	19.6850	3.2356	38.1661
Average Assist	11.8461	20.8877	15.0008	3.1437	39.0322

Grouped by Department

Work Order Average Response Times Report					
For All of [REDACTED] Completed, followed-up work orders from 1/1/2022 12:00 AM to 3/19/2022 12:00 AM Response Time In Minutes					
	Expected Start to Assignment	Expected Start to Actual Start	Actual Start to Completion	Completion to Follow Up	Total Aging
Bell Staff					
Assist	0.0	0.4	4.2	0.0	4.5
Average Bell Staff	0.0	0.4	4.2	0.0	4.5
Engineering					
Assist	-2.1	43.6	8.4	6.9	58.9
Cleaning	0.0	7.6	3.2	0.0	10.7
Delivery	-0.6	26.0	6.2	2.7	34.9
Repair	88.7	-15.9	72.0	3.5	59.6
Average Engineering	80.2	-11.3	65.8	3.5	58.1

Assets & Reserves

Account Details, Make Past Assessments Visible

All assessments are now visible when the user has the Show Data From set to Start of the Account.

Asset Management Account

Show Data From: **Start of Account** Reports Reconcile

Name: Asset Management Account

Description:

External ID: 202020 Descriptor:

Account Type: G/L Account:

Interest Rate: 5.00% in 2011 Tax Rate: 100.00 Contingency Factor: 0.00

Beginning Balance: 25000000.00 Beginning Balance Date: 1/ 1/2019 Horizon in Years: 30

Start Date	End Date	Name	Lots	Special Assessment	G/L Code
--	--	--	--	<input type="checkbox"/>	--
1/1/2018		2018 Maintenance Fee	1000	<input type="checkbox"/>	
8/13/2020	12/13/2020	Reserve Contribution	0	<input type="checkbox"/>	
1/1/2011	12/31/2016	Owner Assessment	2000	<input type="checkbox"/>	

3 Assessments

Expenses, Current Year

Legend: 2018 Maintenance Fee (Blue), Reserve Contribution (Orange), Owner Assessment (Yellow)

Expenses range from \$0 to \$8,000,000 over fiscal years FY2019 to FY2048.



Mobile Application

Managing Scheduled Items – Preventive Maintenance & Inspections

Mobile Workflows

In addition to putting yourself on break or “ending shift,” you can now start and end shifts from the mobile device.

Note: As with all Asgard updates, we will continue to support the current version and one prior. We strongly encourage all users to update ASAP, to take advantage of these new features.

Additionally, accurate Shift Status and Work Assignment will now display in the Assignee screen in AsgardMobile.



11:58

Work Order Assignee

Available Workers

Assignee Name

Alatorre, Eeve	On Shift - Ready	568-989-5698
Alatorre, Julie	On Shift - Ready	
Bell-Leon, Bailey	On Shift - Ready	
Burkhardt, Caitlin	On Shift - Ready	
Denise, Kayla	On Shift - Ready	
Fischel, Arty	On Shift - Ready	
Jimenez, Jorge	On Shift - Ready	
Jones, Teresa	On Shift - Ready	
Katherine, LeAnne	On Shift - Ready	
Lanier, Kayla	On Shift - Ready	
Lemon, Aman	On Shift - Ready	
Lemon, Amanda	On Shift - Ready	
Orr, Cade	On Shift - Ready	

OK Cancel

Maintenance/Performance

We made various enhancements and fixes in several system areas, arising from user reports, automated reporting, and performance records/logs.

Specific Issues Resolved:

- Welcome Page, Staff On-Shift, Display Multiple Facilities Departments - On the Welcome Page, the Staff-on-Shift tool is a quick way to see who is currently on shift and at which properties. This is especially helpful for consolidated properties with multiple resorts run by a single set of staff. This tool now shows all sites/Facilities Departments associated with a user.
- Work Orders, Aging Status at Completion - When viewing a completed work order, the status at completion will now be its permanent aging status. Previously, it was erroneously appearing to continue aging.
- Purchase Orders, Remove Vendor Justification - Following v2.22.0, users were required to add a Vendor Justification for Purchase Orders. Previously this was only needed on RPRs and OPRs. Purchase Orders could be approved without this piece of information. By customer request, we have removed this requirement for Purchase Orders.
- RPR/OPR/PO, Search - Keyword-based search now returns matching results
- Scenarios - Support has been added for longer Scenario names to support the best practice of using descriptive names
- AICPA Report, Scenario Description - The expected content has been restored, and this report now displays the Scenario description
- Mobile Bug Fixes, including resolution of unhandled exceptions/errors received through automated tracking.

We would love to hear what you think of these new features. Please contact support@katanasoft.com with any questions, concerns, or further feedback/enhancement ideas!